

## Selsey Medical Practice PG Meeting

Monday 5<sup>th</sup> December 2022 @ 4.30pm in SMP Library

### MINUTES

**Attendees** – Bob Arnold, Mike Nicholls, Barbara Shepherd, Lilian Livingstone, Gwyn Cope, Nicola Collins (SMP), Jess Stevens (SMP)

#### 1) Apologies

Patrick Rowe, Shelley Gorys

Trevor Pomeroy no longer considered a member as no response to communications

#### 2) a) Minutes of the Meeting held on 17<sup>th</sup> October 2022

Minutes agreed

#### b) Matter Arising

Community Transport Sussex meeting with Selsey Community Forum/Care Shop 6.12.22

#### 3) Update on agreed actions

- a. Explanatory NHS structure - circulated
- b. Patient Information - ongoing
- c. Appointments – assessment and pharmacy referrals ongoing
- d. Blood Pressure – PG assistance and results - ongoing
- e. Electronic Newsletters – when next Newsletter prepared
- f. Flu Clinics – to go in Selsey Life - ongoing
- g. Evening Seminars - educational sessions - ongoing
- h. Website – Treeview Designs website not requested as SMP recently upgraded
- i. Practice Updates - circulated
- j. DNAs – numbers to go in next Newsletter

#### 4) Practice Updates and Developments

- i) Nurse Amanda Birkett commenced (atrial fibrillation and hypertension). Paramedic Practitioner Kate Shaw now working 5 days (acute illness and hypertension). Locum GP Dr Namitha Naidoo working Tuesdays. 2 current GP registrars placements finished and new registrar Dr Louis Norman commenced. Advertising for GP recruitment.
- ii) Complaint received via MP re patient unable to obtain appointment – response sent.
- iii) Waiting time on phones working to address issues. Recent issue with phones – server down for 3 hours and SMP initiated emergency plan.
- iv) Several recent complaints regarding clinicians' communication.
- v) Working to try to improve appointment access whilst ensuring sustainability for GPs
- vi) Flu vaccinations – 5224 received (4053 at SMP) and 7812 invitations sent. More sessions after Christmas.
- vii) Target 90% of patients to have blood pressure reading every 5 years – currently 87%.

#### 5) NHS Reorganisation

Flowchart already distributed and ICS documentation herewith.

Aims to improve health and care of Sussex population; address disjointed care and inequalities; support workforce; maximise use of digital technology and also resources.

#### 6) Annual Survey 2022 Outcomes

Recent complaint re telephone waiting times being addressed with timetables. Using escalation groups for when busy.

E-consult – Accurx bolt on system brought in during Covid – can text patients to book tests with booking link = saving phone calls.

Looking at signposting patients to correct clinician and looking at self care. ICB approached to educate patients to go to all clinicians as impossible to create new GP appointments. Work to do on DNAs. Frequent attenders being addressed by Karen Halford every Thursday. Need for mental health practitioner highlighted.

#### **7) The Green Agenda**

SMP using eco cleaners/electronic pay slips/turning off lights and computers. Looking at electronic letters and signed electronic prescriptions. Using non CFC inhalers. Nothing scrapped. Solar panels responsibility of landlord – PG to approach.

#### **8) External Meetings**

Sx Health & Care Priorities 15.11.22 – report herewith

Discussed life expectancy/inequality/population/integration of health services/supporting workforce/maximising digital technology/ensuring change happens/communication/where PPGs fit in this scheme.

W.Sx PPG 23.11.22 – already distributed

Discussed PPG Toolkit/green impact on health issues/lack of NHS dentists/GP access.

#### **9) Any Other Business**

a) Possibility to have Covid vaccinations close to Selsey.

Post meeting – ICB being requested to send the mobile unit to Selsey.

b) Requested working hours for each GP to go on SMP screens

c) GP out of hours access across ChAMP – GP only available Saturday morning last week

d) List of services by SMP discussed – to go in Selsey Life. New services have to be cost effective and of benefit to population.

e) Telephone number to book for blood tests to go on SMP screen.

f) 70 bed care home next to Asda due for completion November 2023.

#### **10) Date of Next Meeting**

Monday 6<sup>th</sup> February 2023 at 4.30 pm at Selsey Medical Practice

Meeting closed at 5.50 pm