

Selsey Medical Practice PG Meeting
Monday 13th May 2024 @ 4.30pm in the Library at Selsey Medical Practice
MINUTES

Attendees – Ali Archer, Noel Long, Mike Nicholls, Carol Purnell, Barbara Shepherd

1) Apologies

Sue Watson, Lilian Livingstone, Nathan Rose, Nicola Collins (SMP), Jess Stevens (SMP). Bob Arnold and Gwyn Cope resigned. Belated apologies from Ahmed Bouriche.

2) a) Minutes of the Meeting held on 25th March 2024

Agreed

b) Matters Arising

None.

3) Update on Agreed Actions

- a. Pharmacy Patient Outcomes – ongoing.
- b. Cancellation Message – not yet tested.
- c. Phone Update – review flow of messages not yet completed.
- d. External Meetings – none since last meeting – to leave on Action Log.
- e. GPIP – ensuring all appointments used appropriately, quarterly reviewal.
- f. NHS Website – link sent to PG. Training not yet arranged.
- g. Seminar – to be arranged in August.
- h. Survey – in June.
- i. Hi Viz Jackets – received.

4) Practice Updates and Developments

None received.

5) Report from External Meetings

No meetings attended.

6) Community Forum Report (Care Shop)

Report distributed – Health Strategy Review completed. Settled on delivering ten core services for befriending calls and activities, dementia support, voluntary carers, unemployed and indebted, Hidden Garden, buddy support and wellbeing. Care Shop now opening bank holidays. Wellness Café now has anxiety support/Guardian Care/cancer support services. 300 BATS journeys this year. Continuing communication support – English teacher required. Garden teas commenced for mental health benefits. Overall need up 16% this year.

7) Seminar

Refreshments to be provided for Seminar on 17.9.24 – to ask Friends if they will fund. PG to set up. Future seminars: dealing with loss and those who have lost (bereavement); men's health. To aim for January 2025.

8) NHS App Training

Link sent to PG. Training not yet arranged. Noted not possible to book appointments via the app – need to make receptionists aware so that patients are not given incorrect information.

9) Survey

To run throughout June incorporated with PG surgery rotas. To put new PG email address on survey form. Two questions to be added to survey: (i) Have you used the Selsey Care Shop? (ii) How do you rate the service?

10) Any Other Business

- (i) Covid vaccination criteria questioned – over 75 & immunosuppressed only (not carers).
- (ii) Pointed out PG surgery presence showing positive results.
- (iii) Questioned use of surgery toilets for non patients. To direct to Town Hall until public toilets fixed.

11) Next Meeting

Monday 5th August 2024 @ 4.30 pm in the Library at Selsey Medical Practice.

Meeting closed 5.30 pm