

Selsey Medical Practice PG Meeting
Monday 30th September 2024 @ 4.30pm in the Library at Selsey Medical Practice
MINUTES

Attendees – Ali Archer, Mike Nicholls, Barbara Shepherd, Sue Watson, Nathan Rose, Shelley Gorys, Jess Stevens (SMP), Nicola Collins (SMP).

1) Apologies

Lilian Livingstone, Noel Long. Carol Purnell resigned.

1a) Shelley Gorys welcomed back to the Committee.

2) a) Minutes of the Meeting held on 5th August 2024

Agreed

b) Matters Arising

None.

3) Update on Agreed Actions

- a. Pharmacy Patient Outcomes – approx. 20 per month referred to Selsey Community Pharmacy: around 30% referred back to SMP. Patients can self-refer.
- b. Phone Update – able to repeat messages & can skip introduction by selecting required option. To be tested.
- c. NHS Website accessibility – not yet completed.
- d. Water Dispenser – being installed.
- e. Cove Referrals – being addressed by Councillor Donna Johnson.
- f. DNAs – being addressed.
- g. Rota – on agenda.

4) Practice Updates and Developments

Report distributed to PG

- i) Practice closed for training on afternoon of 9.10.24.
- ii) IPC ceased trading on 27.9.24 – will impact PCN & Practice. Looking at mitigating some aspects.
- iii) Discussing plans to address DNAs.
- iv) New receptionist commenced to replace retired colleague & now have another vacancy. Recruiting new nurse. GP recently interviewed declined offer.
- v) 5 complaints in last month.
- vi) August Friends & Family test better than July.
- vii) Seasonal vaccination clinics commence 5.10.24 – anticipating 2000 on that day. Surgery pay for flu vaccine & will not be running Covid vaccinations: MVU will not attend as run by IPC.
- viii) Pharmacy First – discussed.

5) Report from External Meetings

Report from ChAMP virtual meeting on 29.8.24 distributed. Face to face meeting in Tangmere on 11.10.24.

6) Community Forum Report (Care Shop)

Report distributed – Care Shop receives 150 visitors per week + over 1000 calls. Growing demand. Now 6 community hubs. Increasing digitalisation.

7) Seminar Feedback

23 attended recent seminar. Suggestion received to focus on Men's Health next & to approach men's groups to discuss best venue and approach. To also consider Later Life Planning – discuss with Karen Perks.

8) Survey

Results not yet available.

9) Rota

Staff to give feedback.

10) AGM

To be held on Monday 25th November 2024 at 4.30pm – prior to Committee Meeting.

11) Any Other Business

- (i) No impact from Carraway House to date as residents already patients at SMP.
- (ii) GPs working to contract.

12) Date of Next Committee Meeting

Monday 25th November 2024 following AGM at 4.30 pm .

Meeting closed 5.40 pm